



Blanchard Valley Center

*Hancock County Board of
Developmental Disabilities*

**Our mission is to provide resources and supports that empower
people with DD to live lives with meaning and purpose.**

2018 STRATEGIC PLAN

GOAL ONE: Continue the journey to full community inclusion.

Objective 1A: Support opportunities to educate Hancock County community organizations to include individuals with DD as part of the community.

- Implemented the Community Connections Initiative and will continue to enhance the program to create more independent connections within the community.
- Developed a list of local organizations and business as opportunities to educate the community.
- Inclusion of three individuals in local community groups – Chamber Ambassadors, Marathon Center of Performing Arts, and Disabilities Response Team.
- Added 15 new individuals to the Community Recreation program.

Objective 1B: Expand services and supports for children from birth until they enter school.

- Created a “Baby & Me” play group at the Children’s Museum that occurs one time per month. The first month, ten families attended and throughout 2018, we had an average of 21 families each month.
- Held a Christmas party at the Findlay Public Library and had 47 families in attendance.

GOAL TWO: *Increase community employment success.*

Objective 2A: *Develop employment navigation as part of the SSA Department in order to strengthen services to individuals seeking competitive employment.*

- Trained all the SSAs on Employment Navigation so that competitive employment options can be discussed at every person's meeting.
- Discussed and determined every person's Path to Employment.
- Made 69 referrals to Opportunities for Ohioans with Disabilities (OOD).
- Increased the number of people employed in the community by five.
- Completed seven vocational assessments and career planning opportunities.
- Hosted a presentation for providers regarding the benefits of providing community employment supports.

Objective 2B: *Collaborate with public schools to strengthen transition age education and supports.*

- Attended 27 student meetings and in-services.
- Made 10 referrals to the county board and 15 referrals to OOD.
- Held two Transition Camps with 8 students attending.

GOAL TWO: *Increase community employment success. (Cont'd)*

Objective 2C: *Strengthen transition services for students enrolled at Blanchard Valley School*

- Assigned every school-aged student a Service and Support Administrator.
- The SSAs and school staff attended 42 collaborative meetings.

Objective 2D: *Develop educational materials and programs introducing stakeholders to the benefits of community employment.*

- Created informational materials to educate the community.
- Developed a list of organizations to host presentations.

Objective 2E: *Continue supporting the recruitment of providers of community employment services.*

- Recruited Work Leads to Independence as a new provider of community employment services.

GOAL THREE: *Become a totally Person-Centered organization.*

Objective 3A: *Continuously strengthen Person Centered Planning.*

- Created an internal Trauma Informed Care Team.
- Offered Good Life training(s) to providers, both internally and externally at their agencies.
- Offered 32 training opportunities to both Providers and Service and Supports Administrators regarding person centered planning specifically.

Objective 3B: *Measure individual accomplishments and successes regarding outcomes.*

- Accomplished 73 individual outcomes regarding person centered planning.
- Offered two trainings to Providers and Service and Supports Administrators regarding the development of outcomes.
- Implemented “Wrap-it Up Wednesday” in the SSA Department to determine root causes of unsuccessful outcomes and how we can make them achievable.

Objective 3C: *Continue to strengthen the self-advocacy program.*

- Created promotional video of the self-advocacy programs that the county board offers.
- Started the formation of an Advocacy Council to represent all areas of BVC.
- Researched the development of an internal Good Life Advocate Academy.

GOAL THREE: *Become a totally Person-Centered organization. (Cont'd)*

Objective 3D: *Reduce the numbers of people with unmet needs.*

- Allocated four IO Waivers, two SELF Waivers and two Level 1 Waivers.
- Increased waiver recipients by 21.
- Implemented an Individual Budget for one person to assess the benefit of self-directed supports.

Objective 3E: *Educate teams on how to maximize their waiver services.*

- Assigned caseloads of all waiver recipients to Individual Waiver Specialists.
- Attended 145 ISP meetings to educate individuals, families and providers on budgets and how it relates to personal outcomes.

GOAL FOUR: Increase outstanding provider options to meet the needs of all receiving services.

Objective 4A: Educate and support providers.

- Offered seven collaborate trainings for SSAs and Providers.
- Hosted two trainings that were presented by providers.
- Created a provider resource book for both new and existing providers.
- Collaborated with two providers for annual dances, a community garage sale and a resource book fair.
- Offered our Trauma Informed Care Team and Behavior Support Specialist to providers in crisis.
- Assisted providers 120 times with technical assistance.
- Continued holding quarterly Provider Council meetings.

Objective 4B: Continue to actively recruit providers.

- Recruited five Agency Providers and eight Independent Providers.

GOAL FIVE: *Continuously educate the community.*

Objective 5A: *Revamp monthly newsletter to include more stories/photos of persons supported and also include internal celebrations (i.e. staff birthday/work anniversaries).*

- Enhanced and reformatted monthly newsletter.
- Recognized staff birthdays and work anniversaries internally via digital monitors and on social media.

Objective 5B: *Expand the public awareness department.*

- Presented at 37 community speaking engagements reaching almost 400 people.
- Volunteered at City Mission, Adopt-A-Highway, United Way Days of Caring, Up, Up & Away 5K, Halloween Parade, Salvation Army Bell Ringing and Coats for Christmas.
- Affiliated with local service clubs: Kiwanis, Rotary, Zonta, Findlay Service League, Findlay Exchange Club, Lions Club and Habitat for Humanity.
- Hosted two Dinner & Dialogues with a combined attendance of 114 people.
- Allowed 21 community businesses to utilize our buildings.

Objective 5C: *Include self-advocates in every public discussion and presentation regarding BVC.*

- Graduated five Project STIR participants.
- Presented at 30 engagements that reached 130 people.

GOAL FIVE: *Continuously educate the community. (Cont'd)*

Objective 5D: *Expand BVC participation and activities in DD Awareness Month and National Disability Employment Awareness Month.*

- Painted windows at local businesses.
- Hosted Chicken BBQ Dinner.
- Hosted Celebrity Basketball Game.
- Read at local library and elementary schools.
- Recognized local employers for employing people with disabilities.
- Toured the Mayor's office with students.
- Created "I Am" Posters displayed in the school.

Objective 5E: *Support the family advisory and support group.*

- Supported local Parent Group.
- Participation by preschool parents in trips to the pumpkin patch, library, puppet show and Toledo Zoo.
- Participation by school parents in spaghetti dinner, Christmas Program, Back to School Rally, Breakfast with Santa, Donuts with Dad, Muffins with Mom and Grandparents Day.

GOAL SIX: *Continuously improve operations.*

Objective 6A: *Continue to implement campus plan that addresses agency needs.*

- Completed renovations of the County Board Administration building and maintenance garage.
- Evaluated work to be done in 2019.

Objective 6B: *Report, analyze, and utilize data gathered from software for use in decision making.*

- Attained a 97% accuracy rate in information gathering.
- Utilized collected data to identify individuals not enrolled in Medicaid and individuals at transition age that did not have an assigned SSA.

Objective 6C: *Continue communication and collaboration throughout the agency.*

- Decreased staff retention from last year.
- Implemented a staff satisfaction survey.
- Implemented Superintendent/Director's meetings.
- Implemented a year-long training with Corporate Compass, Inc. management staff.

Objective 6D: *Utilize mobile technology.*

- Piloted the use of mobile technology in the SSA Department and demonstrated an increase in efficiency and productivity.

GOAL SIX: *Continuously improve operations. (Cont'd)*

Objective 6E: *Evaluate mobile technology for EI.*

- Confirmed plan to implement mobile technology for EI in 2019.

Objective 6F: *Continually assess staffing needs.*

- Continued revision of job descriptions.
- Revised employee evaluation form.
- Completed compensation review and adjusted salaries.
- Completed the evaluation for vehicle rotation.

Objective 6G: *Department Directors will work with Director of Operations to develop departmental budgets.*

- Established departmental budgets and monitoring by Directors.