

Goal 1: Strengthen and develop programs and services.			
Objectives & Actions	Responsible	Due Date	Success
1A: Provider Support & Engagement a) Increase provider pool b) Meeting with newly certified independent providers	a) Denise b) Brad	a) Dec 2022 b) Dec 2022	a) Number of new providers b) Number of newly certified providers/number of providers met with
1B. Evaluate Current Programs for Gaps and Necessity a) Expand assistive technology opportunities b) Reduce wait list & consider most integrated settings appropriate to needs c) Implement human sexuality program d) Develop & introduce programs for children & families	a) Nikki b) Nikki, Steve c) Nikki d) Nikki, Tanya, Linda	a) Dec 2022 b) Dec 2022 c) Mar 2022 d) Dec 2022	a) Number of people using assistive technology/Number of hours authorized/Number of trials at the Smart House/Number of who transitioned to assistive technology b) Decrease number on wait list c) Number of participants/Number of sexual abuse allegations/Number of peer-to-peer sexual abuse d) Number of programs developed
1C. Expand and Develop Transition Services a) Improve internal and external education on transition services b) Increase the number of Project LIFE interns c) Addition of one Project LIFE work rotation experience d) Increase coffee cart/Blue Corn Café transition opportunity to all BVS high school students	a) Nikki b) Tanya c) Tanya d) Tanya	a) Dec 2022 b) Dec 2022 c) Dec 2022 d) May 2022	a) Number of trainings & meetings offered about transition b) Number of interns c) Number of work experiences d) Number of students

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1D. Self-Advocacy a) Promote & implement self-advocacy in local schools b) Implement advocacy mentorship program	a) Denise b) Denise	a) May 2022 b) Dec 2022	a) Number of schools participating b) Number of mentors and mentees
1E. Increase the number of individuals of working age community employed a) Educate families, individuals, and providers on work incentives b) Educating providers on community employment & integrated vocational/group employment support options	a) Nikki b) Nikki	a) Dec 2022 b) Dec 2022	a) Number of people community employed b) Number of people community employed
1F. MUI a) Expand training to county board staff & providers on UIRs b) Expand connections with Law Enforcement & CPS	a) Ali b) Ali	a) July 2022 b) May 2022	a) Number of late MUIs/UIs b) Contact identified at Children Services, Findlay Police Department, and Hancock County Sheriff's Office

Goal 2: Strengthen internal components.			
Objectives and Actions	Responsible	Due Date	Success
2A. Staff Retention a) Increase engagement b) Determine ways to incentivize staff c) Host monthly informational sessions for staff	a) Jenny b) Kelli, Jenny, Steve c) Jenny	a) Dec 2022 b) Dec 2022 c) Dec 2022	a) Rate of retention b) Rate of retention c) Number of sessions offered and number of participants
2B. Technology a) Implement basic computer training opportunities for staff b) Implement computer lab hours for people that we support c) Explore talk-to-type options for staff d) Expand the Lending Closet to include additional technology items	a) Steve b) Denise c) Steve d) Nikki	a) Mar 2022 b) Dec 2022 c) Mar 2022 d) Dec 2022	a) Number of trainings offered/number of participants b) Number of individuals that are proficient on various topics c) Project completed d) Number of items
2C. Capital Improvements a) Replace fire panel and accessories in Residential b) Replace exterior doors and badge doors in Residential c) Replace garage doors	a) Steve, Brian b) Steve, Brian c) Steve, Brian	a) Dec 2022 b) Dec 2022 c) Dec 2022	a) Project completed b) Project completed c) Project completed
2D. Budget a) Improve Medicaid eligibility rate b) Reduce the prior authorization amount for Medicaid waivers c) Increase TCM revenue d) Maintain general fund expenditures	a) Steve, Nikki b) Steve, Nikki c) Steve, Nikki d) Steve, Kelli	a) Dec 2022 b) Dec 2022 c) Dec 2022 d) Dec 2022	a) Increased rate b) Decreased amount of prior authorizations c) Increased amount d) Balanced general fund budget
2E. Quality Assurance a) Develop a new format QCT b) Evaluate the value of the enhanced monitoring process	a) Denise b) Denise	a) July 2022 b) Dec 2022	a) Project completed b) Project completed

Goal 3: Strengthen collaboration with all stakeholders.			
Objectives and Actions	Responsible	Due Date	Success
3A. Ensure Stakeholders are Knowledgeable & Engaged a) Meet with stakeholders for collaborative planning to work together b) Explore alternative platforms for engagement of stakeholders	a) Nadine b) Nadine	a) Dec 2022 b) Dec 2022	a) Number of collaborative events b) Number of platforms explored
3B. Increase Community Presence a) Identify events to participate in or host b) Expand outside of Findlay, within Hancock County c) Expand on volunteer opportunities	a) Nadine b) Nadine c) Nadine	a) Dec 2022 b) Dec 2022 c) Dec 2022	a) Number of events hosted or participating in b) Number of events hosted or participating in outside of the City of Findlay c) Increase number of volunteering opportunities to a minimum 20 in 2022